

Activating a MYchart account



If you are new to MYchart, you will need to activate your account after scheduling your child's virtual visit.

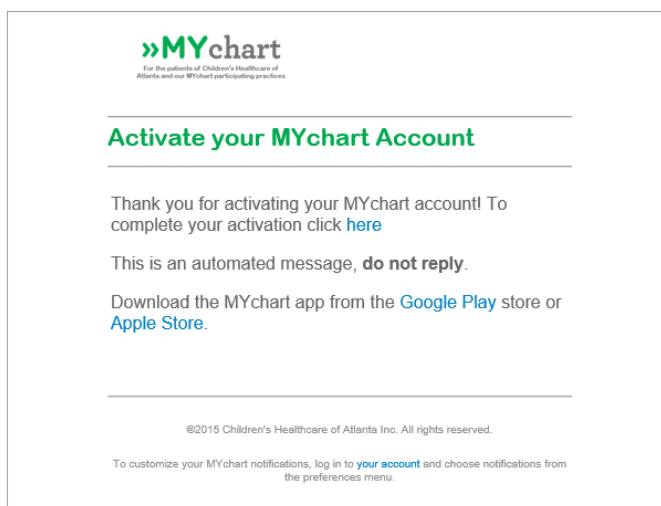
MYchart is our online tool to help you securely communicate with your child's healthcare teams and access your child's medical records.

With MYchart, you can:

- Join a scheduled Children's Healthcare of Atlanta Virtual Visit.
- Send and receive secure messages with your child's healthcare team and consult with them about common health issues and test results.
- View your child's medical records, including medical history.
- Get notifications when most lab and radiology results are ready, and view them online.
- Request appointments.
- View and download immunization records.
- Search among education resources.

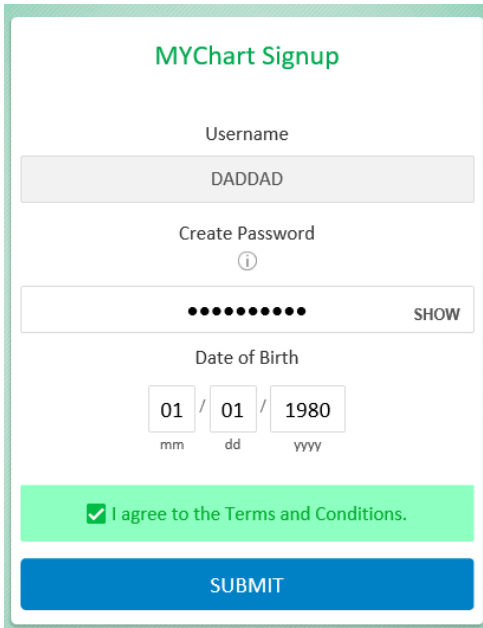
Parents/guardians can request proxy access to a patient account, while teens younger than 18 can request access to their own accounts with parent/guardian permission.

Step 1: Click the activation link in the email you received.



Step 2: Set up your account by:

- Entering your email address as the username.
- Choosing a password. The password must contain at least one uppercase letter, one number and one symbol.
- Entering your date of birth (not the child's date of birth).
- Agreeing to the terms and conditions.



The screenshot shows the MYChart Signup form. At the top, it says "MYChart Signup". Below that, there are three input fields: "Username" with the text "DADDAD", "Create Password" with a password strength indicator and a "SHOW" button, and "Date of Birth" with three input boxes containing "01", "01", and "1980" respectively, with "mm", "dd", and "yyy" labels below them. At the bottom, there is a green checkbox with the text "I agree to the Terms and Conditions." and a blue "SUBMIT" button.

Step 3: Click the 'Submit' button.

Step 4: Download the MYchart app if you would like to join a Children's virtual visit using your cell phone or tablet.



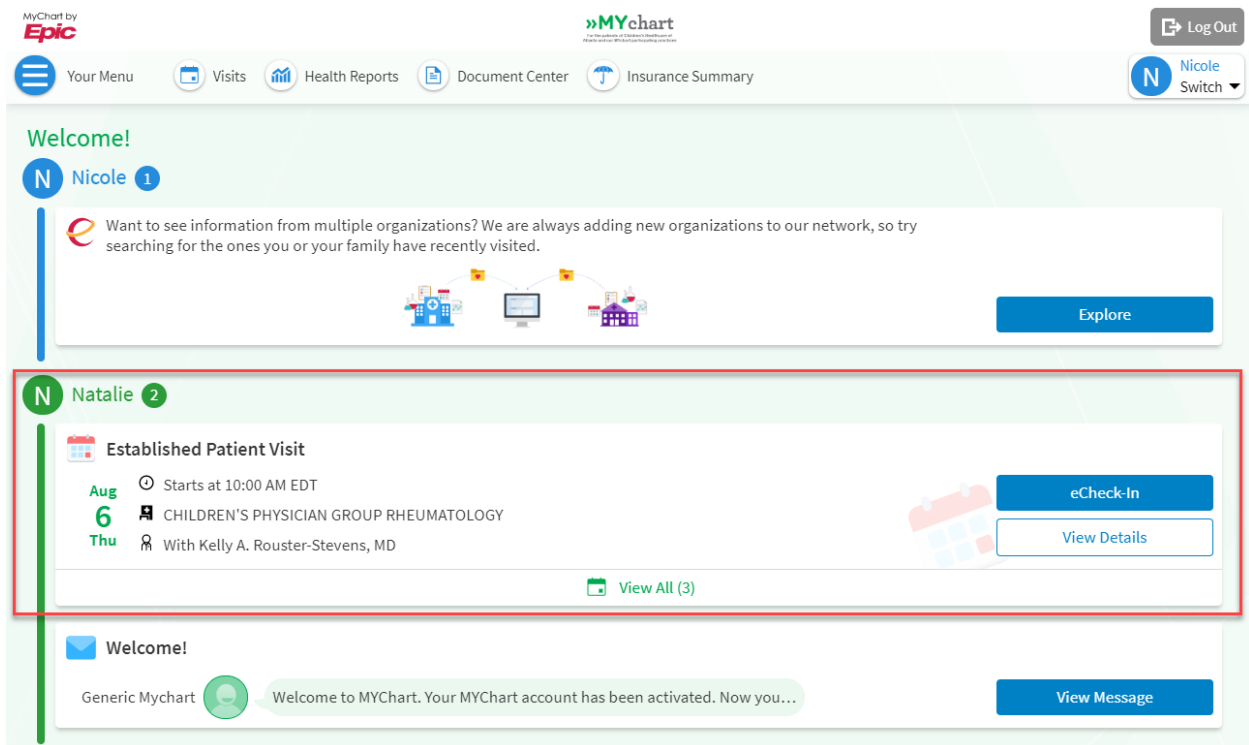
The MYchart app requires use of an:

- Apple iPhone, iPad or iPod Touch with software version iOS 11.0
- Android with version 6.0 or higher

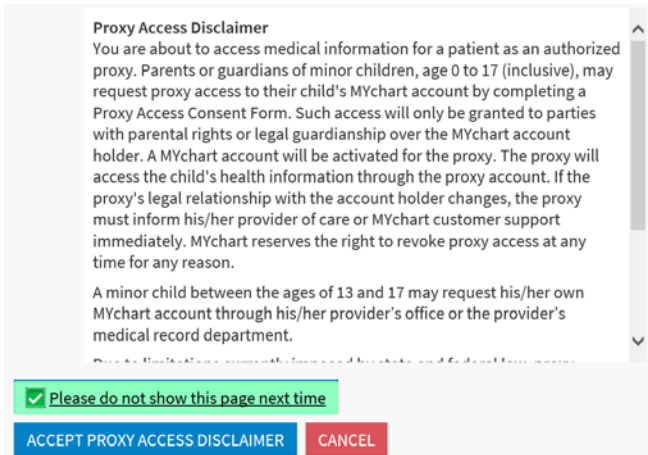
Step 5: Once setup is complete, go to the MYchart home page to sign in with your username and password.



Step 6: On the MYchart welcome page, the health feed shows the most important alerts and information for your child's care, including reminders for an upcoming appointment and new messages from your care team. From here, you can complete the eCheck-In process required for a Virtual Visit.



Step 7: If prompted, review and accept the proxy disclaimer. A proxy is a parent or legal guardian who has access to health information for a child younger than 18 years of age. Click 'Please do not show this page next time' to avoid repeating this step.



Proxy Access Disclaimer

You are about to access medical information for a patient as an authorized proxy. Parents or guardians of minor children, age 0 to 17 (inclusive), may request proxy access to their child's MYchart account by completing a Proxy Access Consent Form. Such access will only be granted to parties with parental rights or legal guardianship over the MYchart account holder. A MYchart account will be activated for the proxy. The proxy will access the child's health information through the proxy account. If the proxy's legal relationship with the account holder changes, the proxy must inform his/her provider of care or MYchart customer support immediately. MYchart reserves the right to revoke proxy access at any time for any reason.

A minor child between the ages of 13 and 17 may request his/her own MYchart account through his/her provider's office or the provider's medical record department.

Please do not show this page next time

ACCEPT PROXY ACCESS DISCLAIMER CANCEL