

# When illnesses and injuries happen



**Children's**<sup>SM</sup>  
Healthcare of Atlanta

## Know where to take your child

Use the following information to determine which care setting is most appropriate for your child.

### Primary care

- Best place for regular care
- When you have questions about your child's health, call his primary care doctor
- Visit during weekdays and by appointment for:
  - Checkups
  - Physicals
  - Flu shots and other vaccines
  - Common illnesses and minor injuries

### Urgent Care Center

- When your pediatrician isn't available
- For minor injuries and illnesses
- Open when your primary care doctor's office may be closed, including evenings, weekends and holidays
- No appointment needed

### Emergency Department

- For serious injuries or illnesses
- Open 24 hours a day, seven days a week
- No appointment needed

**If you think your child's illness or injury is life-threatening, call 911.**

To help you decide if your child needs urgent care or emergency services, use the chart to the right.

1. Find your child's condition in the list on the right.
2. On the same line, find the **X** in one of the columns to the right of the condition.
3. The **X** will show you if you should take your child to our **Urgent Care Center** or **Emergency Department**.

Conditions*	Urgent Care Center	Emergency Department
Allergies	X	
Allergic reactions (no breathing problems)	X	
Asthma attack (mild wheezing)	X	
Asthma attack (trouble breathing after treatment)		X
Bite	X	
Broken bone (bone not coming out of the skin)	X	
Broken bone (bone coming out of the skin)		X
Bronchitis	X	
Burn (minor)	X	
Burn (serious, including burn to eye, electrical or acid burns, infection or blister)		X
Cast-related problems		X
Cold	X	
Cough	X	
Cut (minor, but needs stitches)	X	
Cut (bleeding will not stop)		X
Dehydration		X
Diarrhea	X	
Earache	X	
Ear infection	X	
Ear wax removal	X	
Fainting		X
Fever (child is older than 2 months)	X	
Fever (child is younger than 2 months)		X
Flu	X	
Head injury (no loss of consciousness)	X	
Head injury (loss of consciousness)		X
Laryngitis	X	
Migraine	X	
Pink eye	X	
Pneumonia (no breathing problems)	X	
Pneumonia (trouble breathing)		X
Poisoning		X
Rash	X	
Seizure		X
Shock		X
Sinus infection	X	
Sore throat	X	
Sprain	X	
Sting	X	
Stitches	X	
Stomachache	X	
Strain	X	
Swallowed object (no problems swallowing)	X	
Swallowed object (trouble swallowing)		X
Swimmer's ear	X	
Urinary tract infection	X	
Vomiting	X	

\*This list does not include all conditions.

## Our locations

Children's offers urgent care and emergency services in the following locations:

### Urgent Care Centers

#### 1. Children's at Chamblee-Brookhaven

In the Parkview on Peachtree shopping center  
5080 Peachtree Blvd., Suite 100  
Chamblee, GA 30341

#### 2. Children's at Cherokee

In the River Pointe shopping center  
1558 Riverstone Parkway, Suite 100  
Canton, GA 30114

#### 3. Children's at Forsyth

In The Collection at Forsyth  
410 Peachtree Parkway, Suite 300  
Cumming, GA 30041

#### 4. Children's at Hamilton Creek

In the Hamilton Mill Town Center shopping center  
2240 Hamilton Creek Parkway, Suite 600  
Dacula, GA 30019

#### 5. Children's at Hudson Bridge

In the Hudson Bridge Crossing shopping center  
1510 Hudson Bridge Road  
Stockbridge, GA 30281

#### 6. Children's at North Point

3795 Mansell Road  
Alpharetta, GA 30022

#### 7. Children's at Satellite Boulevard

2660 Satellite Blvd.  
Duluth, GA 30096

#### 8. Children's at Town Center

625 Big Shanty Road NW  
Kennesaw, GA 30144

### Urgent Care Centers are open:

- Monday through Friday, 11 a.m. to 9 p.m.
- Saturday and Sunday, 9 a.m. to 9 p.m.
- Holidays, 9 a.m. to 7 p.m.

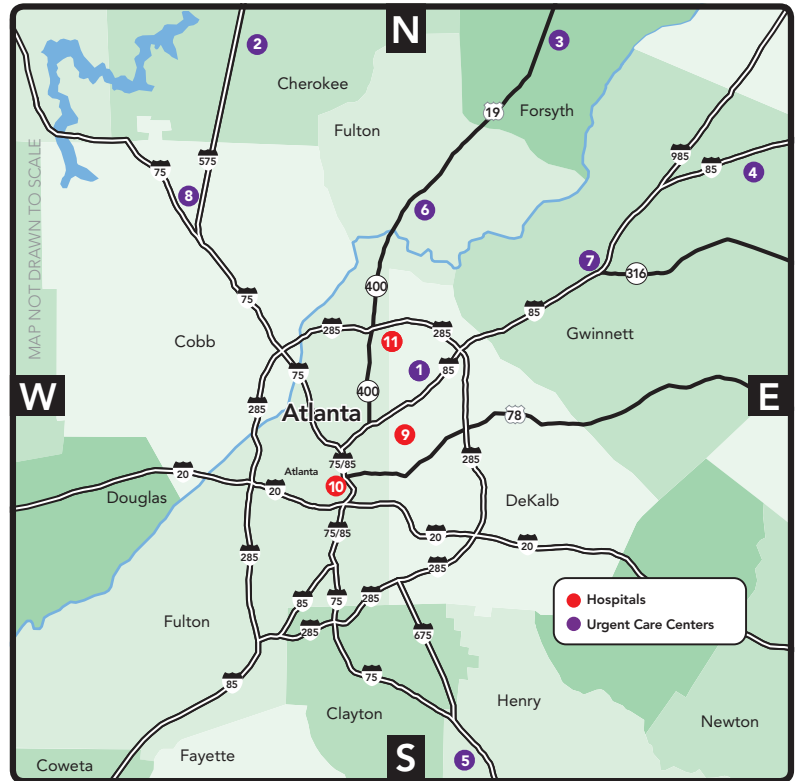


Visit [choa.org/locations](https://choa.org/locations) for directions.



Call **404-785-KIDS (5437)** for more information.

Visit [choa.org/urgentcare](https://choa.org/urgentcare) to save your spot in line for urgent care.



### Emergency Departments

Emergency services are available at our hospitals:

#### 9. Egleston hospital

1405 Clifton Road  
Atlanta, GA 30322  
404-785-6000

#### 10. Hughes Spalding hospital

35 Jesse Hill Jr. Drive SE  
Atlanta, GA 30303  
404-785-9500

#### 11. Scottish Rite hospital

1001 Johnson Ferry Road NE  
Atlanta, GA 30342  
404-785-5252

### Emergency departments are open 24 hours a day, seven days a week.

In case of an urgent concern or emergency, call 911 or go to the nearest emergency department right away. We accept walk-in patients during business hours. Hours may be affected by unanticipated circumstances. Visit [choa.org/urgentcare](https://choa.org/urgentcare) for real-time updates.

Hughes Spalding is owned by Grady Health System and managed by HSOC Inc., an affiliate of Children's Healthcare of Atlanta.

The free Children's mobile app allows you to check Urgent Care Center wait times and save your spot in line from your mobile device. Text the word KIDS to 770-766-3111 to receive a link to the Children's mobile app directly on your phone. You can also visit the App Store or Google Play to download the free Children's app for your smartphone or tablet.

This is general information and not specific medical advice. Always consult with a doctor or healthcare provider if you have questions or concerns about the health of a child.