

# 2021 COMMUNITY BENEFIT OVERVIEW



The **\$299 million** benefit Children's Healthcare of Atlanta provided the community in 2021 can be broken down into six areas:



**\$153 million**

## Unreimbursed clinical care

While the delivery of unreimbursed care is one way that we meet our community's needs, we also offer extensive programs and subsidized health services to augment care, ultimately impacting more than 200,000 kids in 2021. In 2021, approximately 58% of our unique patients were on Medicaid, PeachCare for Kids or unable to cover the cost of their care.



**\$75.5 million**

## Lifesaving research

We collaborate with Emory University School of Medicine, Georgia Institute of Technology and other academic institutions to advance pediatric medicine and pursue answers to perplexing medical conditions. In 2021, Children's managed 391 active clinical trials and more than 3,200 patients enrolled in clinical research. Throughout 2021, Children's provided \$75.5 million for lifesaving research in pediatric diseases and tracked more than 3,715 visit hours in the Children's Pediatric Research Unit.



**\$34.8 million**

## Subsidized health services

In an effort to ensure quality care for children of all ages in Georgia, we provided \$34.8 million in subsidized health services despite a financial loss to our organization. These services include, among others, the Trauma Program, Stephanie V. Blank Center for Safe and Healthy Children, Center for Cleft and Craniofacial Disorders, Marcus Autism Center and our clinical behavioral and mental health programs. Without Children's, these services would be unavailable in the community, or they would become the responsibility of the government or another tax-exempt organization.



**\$15.4 million**

## Specialty pediatric services

Our healthcare system goes well beyond traditional medicine to create healing environments specially designed for kids. In 2021, Children's provided \$5.4 million in special pediatric services, including child life specialists, chaplains, facility dogs, music therapy, family libraries, play areas and hospital-based classrooms that are important components to the care and healing of kids and their families.



**\$11.5 million**

## Physician training programs

As the primary pediatric teaching site for Emory University School of Medicine and Morehouse School of Medicine, we provided \$11.5 million to train the next generation of caregivers, which included 534 residents and 205 fellows during the 2021-2022 academic year. There is a growing shortage of pediatrician physicians and by training more in Georgia, more will stay in the state to practice and care for our growing needs.



**\$8.8 million**

## Wellness programs

Since Strong4Life was created in 2011 to fight childhood obesity, we've expanded our mission for child advocacy to include injury and illness prevention, child protection and preventative behavioral and mental health programs. We committed \$8.6 million to support children's wellness in Georgia. In 2021, we reached and served 654,511 Georgia children and worked with 687 schools and early care centers. We trained more than 4,000 healthcare providers across the state since launching Strong4Life.

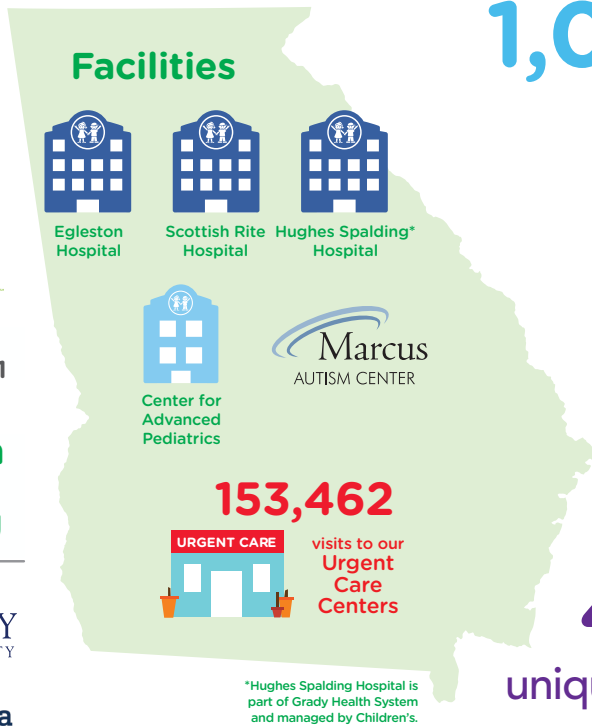
The life-changing care provided at Children's is not limited to an exam room. In 2021, we committed \$200,000 in cash and in-kind donations to the community. These represent contributions, supplies and compensation paid to our employees away from normal job duties at Children's. This included time spent volunteering as camp counselors, logistics staff and medical providers at Camp Twin Lakes, which offers overnight summer camps for children facing serious illnesses, challenges and disabilities.

# System Overview

1,091,000+  
patient visits

**S4L**  
STRONG<sup>4</sup>LIFE  
654,511 kids  
served in 2021

Research  
And  
Teaching



25,760  
hospital  
discharges

215,085  
Emergency  
Department visits

414,000+  
unique patients (from all 159  
counties in Georgia)

Recognition



68,633  
calls from parents  
across Georgia  
to the Children's  
nurse advice line

11,000+  
employees

60+  
specialties  
with access to  
2,000  
physicians

**With the most hospitals and neighborhood locations, we're the largest healthcare provider for kids in Georgia - plus one of the largest pediatric clinical care providers in the country. Our Mission is to make kids better today and healthier tomorrow.**

- In 2022, to allow more patients and their families to qualify for free or discounted care, Children's made several updates to our Financial Assistance Policy, including:
  - Expanded income eligibility, increased from 340% of Federal Poverty Guidelines to 600% of Federal Poverty Guidelines,
  - Increased discount percentages, allowing families with incomes up to 400% of the Federal Poverty Guidelines to receive a 100% discount with a sliding discount scale for families up to 600% of the Federal Policy Guidelines.
- We have invested millions to build a robust transportation network of ambulances and helicopters that function as mobile intensive care units, safely delivering kids in need of specialized care to our facilities. In 2021, we completed more than 4,000 transports, including 600 helicopter flights.
- Project ECHO allows primary care doctors, advanced practice providers, nurses and other clinicians to learn how to provide excellent behavioral health care to patients in their own communities through virtual clinics. This program helps transform medical education and exponentially increase workforce capacity to provide best-practice specialty care and reduce health disparities.
- Project S.A.V.E. launched in 2004 with the mission of preventing sudden cardiac arrest in children, teens and young adults in Georgia communities. Project S.A.V.E. has saved more than 133 lives and brought automated external defibrillator (AED) and cardiopulmonary resuscitation (CPR) training to every county in Georgia.
- Children's primary academic partner, Emory University School of Medicine Department of Pediatrics, maintained a top five national ranking for National Institutes of Health (NIH) research dollars received.