

# Five things you need to know about our facilities



**Children's**<sup>SM</sup>  
Healthcare of Atlanta

## Egleston

### 1. General information

- A member of our guest services team will visit you. This happens in the first 24 hours your child is in the hospital. You will learn about the hospital and what is close, such as:
  - Hotels
  - Restaurants
  - Stores
- Ask us if you have questions about your child's care.
- Dial ext. 28 from a hospital phone if you need things like soap or toothpaste. You also can get help with things in your room like:
  - TV
  - Lights
  - Temperature

### 2. Family services

- We have interpreters. Ask your child's doctor or nurse or guest services to call one.
- There is a family amenity area on the second floor. It has:
  - Exercise machines
  - Laundry room
  - Breast-feeding room
  - Library
- The hospital has wireless Internet. We have computers you can use in the Egleston Family Library. Call 404-478-7352 for help. Dial ext. 28 from a hospital phone for more information.

### 3. Food and drinks

- The cafeteria is on the first floor. The hours are:
  - Breakfast—6:30 a.m. to 10 a.m.
  - Lunch—11 a.m. to 2:30 p.m.
  - Dinner—3:30 p.m. to 8:30 p.m.
  - Night snacks—11 p.m. to 2 a.m.

- Parents and guardians get a 25 percent discount in the cafeteria. Show your ID bracelet when you pay.
- There is a coffee shop in the main lobby. The hours are 6:30 a.m. to 10:30 p.m. Monday to Friday.
- You can get room service from 7 a.m. to 8 p.m. Call ext. 56262 from a hospital phone to order. Guests can order food for \$6 a tray.

### 4. Parking

- The daily parking rate for all patient families and visitors is \$5. Bring your parking ticket to the front desk in the main lobby to get the reduced rate.
- If you are here for more than one day, you can get a parking discount by buying a 5 Exit Pass at the parking booth. You also can buy it at the automated machine in the parking deck.
- To buy the 5 Exit Pass at the automated machine:
  - Put your parking ticket into the machine
  - Press the button that says "5 Exit Purchase"
  - Enter your method of payment
  - You will get your parking ticket back

### 5. Patient rooms

- Parents and guardians can visit their child 24 hours a day. We will tell you if your child has different hours.
- Other family members and friends can visit from 8:30 a.m. to 8:30 p.m. daily. Small groups of visitors are best. This keeps the hospital quiet for others.
- You will get an ID bracelet when your child is admitted. For security, it must be worn at all times while in the hospital.
- We will clean your child's room every day.
  - Call ext. 28 from a hospital phone if the room needs to be cleaned.
  - Call 404-363-5536 if it needs to be cleaned after 9 p.m.